

## OUR BEST RATE GUARANTEE.....

FEEL CONFIDENT KNOWING THAT YOU WILL ALWAYS GET THE BEST AVAILABLE RATE AT ANY OF THE MEMBER HOTELS OF THE EDINBURGH HOTELS ASSOCIATION.

When you next make a booking, we guarantee that you will always receive the best possible rates available at our hotels for the date/s you require, when you book the hotel through the Association's website. This is because you are booking direct with the hotel, not through a faceless third party.

Our Best Rate Guarantee isn't the only benefit of booking directly with our hotels. You'll also receive:

- .Everything the way you want it. That's because our hotels will document your room preferences and have everything ready for your arrival.
- Your booking is directly with the hotel, not with an intermediary corporation such as Expedia or Booking.com which charge hotels high commission and transaction costs.
- You can contact the hotel of your choice easily and directly at any time. When you book through an intermediary agent on line, they withhold the hotel's contact details.
- Forgiving cancellation policy, particularly important when your travel plans are interrupted due to travel disruptions. On line travel companies are notoriously bad and unhelpful in these circumstances
- A Quality Assurance - all of our hotel members are individually and independently quality assured by the national hotel grading agencies on a continuous, professional basis.
- Total privacy and security. You can trust us to protect your online transactions.
- Great customer service. Our hotels are here to assist you 24 hours a day, 365 days a year.
- No hidden costs or penalties. All room charges and taxes are shown up front on [www.stayinedinburgh.net](http://www.stayinedinburgh.net) and there are no additional fees payable to modify an existing reservation.
- Always at your discretion, we will add your details to our guest database so that you are entitled to receive loyalty rewards, special deals exclusively for returning guests, and advance notification of all our latest news, deals and offers.